

No.	Workday Supplier Website Catalog Information For Questions contact Stephen Walczak (225)578-2303; swalczak@lsu.edu	Airgas	B & H Photo-Video	CDW-G	Dell USA LP
1	Primary Sales Representative Team & Customer Care Information	(1) Andrea Burns , Account Manager - Baton Rouge, LA, 225.803.6090, andrea.burns@airliquide.com; (2) Reid Penton , Specialty Gas Representative - All Campuses, 225.223.7653, Reid.Penton@Airgas.com; (3) Michael Brame , Account Manager - Alexandria, LA, Michael.Brame@Airgas.com	(1) Shmuelly Sakiad , Account Manager, 800.947.8003, ext. 7746, shmuelksk@bhphoto.com; (2) Ariel Sobin , Business Development, 212.239.7500, ext. 4378, ariels@bhphoto.com; (3) Customer Service Team , 800.221.5743, cs@bhphotovideo.com;	(1) Matt Felvey , Account Manager, 312.705.6220, matfelv@cdwg.com; (2) Jennifer Roth , Business Development Manager, 312.509.0924, JenniferR@cdw.com	(1) Harry Fields , Account Manager, 800.981.3355, ext. 5139355, Harry_Fields@Dell.com; (2) Kathy Thomas , Account Executive, 512.658.3286, Kathy_Thomas@Dell.com; (3) Customer Care Team , 800.274.1550, Global_B2B_Support@Dell.com
2	Deadline for Orders to Ship Same Day	N/A	2:00 PM MDT	By 4:00 PM MDT	2:00 PM MDT
3	Punch-out "time-out" threshold after period of inactivity	30 Minutes	30 Minutes	60 Minutes	30 Minutes
4	Email Order Acknowledgement sent to requester	Yes	Yes	Yes	Yes
5	Email Ship Acknowledgement sent to requester	No	Yes	Yes	Yes
6	Standard delivery time	2 -3 business days, unless a specialty gas blend	3-5 days	1-3 days	3-5 days
7	Shipping and Handling charges	The cylinder processing fee per cylinder covers the shipping, handling, and rental charges.	No charge for standard UPS ground shipping for orders under 70 lbs. Orders over 70 lbs. will incur additional charges, which will appear at the header level of the invoice. Expedited shipping options are available when creating your order.	No charge for standard ground shipping for items over \$50. Shipping for expedited orders will come back on invoice at the header level. As well as any additional charges.	No charge for standard ground shipping, if applicable the shipping will come over on the invoice at the header level.
8	E-quote functionality available in Punch-out (to avoid non-catalog orders). E-Quotes, Promo Codes and/or Sales Codes can be obtained from respective Supplier Sales Representative Teams and entered into Punch-out during shopping	You can request quotes from your Sales Representative or Customer Care.	You can request quotes from your Sales Representative or Customer Care.	You can request quotes from your Sales Representative or Customer Care.	You can request quotes from your Sales Representative or Customer Care.
9	Order Status feature available in Punch-out	Yes	Yes - "Track your Order" using Customer Number "53259570" and PO number	Yes - entering PO into "Find it" field on Punch-out homepage	Yes

No.	<u>Workday Supplier Website Catalog Information</u> For Questions contact Stephen Walczak (225)578-2303; swalczak@lsu.edu	Airgas	B & H Photo-Video	CDW-G	Dell USA LP
10	Order History feature available in Punch-out	Yes	No	Yes	Yes
11	Favorites/Hotlists feature available in Punch-out	Yes	No	No	Yes
12	Order cancellation and returns	For all cancellations or returns, please email reid.penton@airgas.com . You will be required to have a written confirmation from the supplier to clear the Workday encumbrance.	For all cancellations or returns, please email cs@bhphotovideo.com . You will be required to have a written confirmation from the supplier to clear the Workday encumbrance.	For all cancellations or returns, please email matfelv@cdwg.com . You will be required to have a written confirmation from the supplier to clear the Workday encumbrance.	For all cancellations or returns, please email harry.fields@dell.com . You will be required to have a written confirmation from the supplier to clear the Workday encumbrance.
13	Catalog Product Restrictions	No Product Restrictions	No Product Restrictions	Apple & Dell Products are not available through the CDW-G catalog	Apple Products are not available through the Dell catalog
14	Additional Notes				Depending upon your browser, a banner may appear at the bottom of your screen stating, "show all content." Click the show all content button and it will clear your screen.

No.	<u>Workday Supplier Website Catalog Information</u> For Questions contact Stephen Walczak (225)578-2303; swalczak@lsu.edu	Grainger Inc.	Office Depot	VWR International
1	Primary Sales Representative Team & Customer Care Information	(1) Kyle Harper , Government Account Manager, 225.315.0899, Kyle.Harper@Grainger.com; (2) Kortney Canyon , on-site, 225.772.3062, Kortney.Canyon@Grainger.com	(1) Sandy Saltaformaggio , Service Consultant, 504.419.7920, Sandy.Saltaformaggio@OfficeDepot.com (2) Customer Service Team , 888.263.3423, ecsupport@OfficeDepot.com	(1) Walt Braud , Campus Representative, 225.931.2669, Walt_Braud@vwr.com; (2) Cassey Cloninger , Director of Sales, 870-919-3107, Cassandra_Cloninger@VWR.com
2	Deadline for Orders to Ship Same Day	5:00 PM MDT	24 hour desktop delivery	Before Noon
3	Punch-out "time-out" threshold after period of inactivity	2 Hours	60 Minutes	30 Minutes
4	Email Order Acknowledgement sent to requester	Yes	Yes	Yes
5	Email Ship Acknowledgement sent to requester	No	No	Yes
6	Standard delivery time	1-3 days	Delivery time indicated in Shopping Cart	1-2 days
7	Shipping and Handling charges	No charge for standard ground shipping. Shipping for expedited orders will come back on the invoice at the header level.	Shipping and Handling charges do not apply.	No charges for standard ground shipping. Shipping for expedited orders will come back on the invoice at the header level.
8	E-quote functionality available in Punch-out (to avoid non-catalog orders). E-Quotes, Promo Codes and/or Sales Codes can be obtained from respective Supplier Sales Representative Teams and entered into Punch-out during shopping	You can request quotes from your Sales Representative or Customer Care.	Not Available	You can request quotes from your Sales Representative or Customer Care.
9	Order Status feature available in Punch-out	No, call Customer Care 303-998-0275	Yes	Yes

No.	<u>Workday Supplier Website Catalog Information</u> For Questions contact Stephen Walczak (225)578-2303; swalczak@lsu.edu	Grainger Inc.	Office Depot	VWR International
10	Order History feature available in Punch-out	No	Yes	Yes
11	Favorites/Hotlists feature available in Punch-out	Yes	No	Yes
12	Order cancellation and returns	For all cancellations or returns, please email kyle.harper@grainger.com . You will be required to have a written confirmation from the supplier to clear the Workday encumbrance.	For all cancellations or returns, please email ecsupport@officedepot.com . You will be required to have a written confirmation from the supplier to clear the Workday encumbrance.	For all cancellations or returns, please email walt_braud@vwr.com . You will be required to have a written confirmation from the supplier to clear the Workday encumbrance.
13	Catalog Product Restrictions	No Product Restrictions	Yes, only office supplier per the 2013 Office Max contract.	No Product Restrictions
14	Additional Notes			Depending upon your browser, a banner may appear at the bottom of your screen stating, "show all content." Click the show all content button and it will clear your screen.